



*Catholic Charities
Bureau
Diocese of Superior*

2019 Annual Report

***I alone cannot change the world, but I can cast a
stone across the waters to create many ripples.”***

Mother Teresa

Dear Friends of Catholic Charities Bureau:

On the following pages you will find stories and statistics of how Catholic Charities Bureau's 136 programs and services has influenced life in northern Wisconsin and beyond during 2019. Commitment to the purpose of being an effective sign of the charity of Christ has made an inevitable ripple effect upon the lives of those served by Catholic Charities Bureau. Sometimes it is the accomplishment of a simple goal by a child, sometimes it is residing in safe, affordable housing, and sometimes it is the reality of working in your own community and living your life to your fullest potential. These achievers then cause a ripple effect into their communities.

It is encouraging to me, as Bishop of the Diocese of Superior, to see the many people of goodwill who continue to reach out and help the disadvantaged and the vulnerable in our communities. Thanks are offered for the volunteers and for each person who makes up the qualified, competent staff and board directors who make the day-to-day decisions and carry out the Mission of Catholic Charities Bureau: "To carry on the redeeming work of our Lord...to meet the critical needs and issues of our society...to collaborate with all people of goodwill... to create an environment of human dignity..."

For all of this, we are grateful to Almighty God.

As I remain yours in Christ,



Most Reverend James P. Powers
Bishop, Diocese of Superior



*Catholic Charities
Bureau
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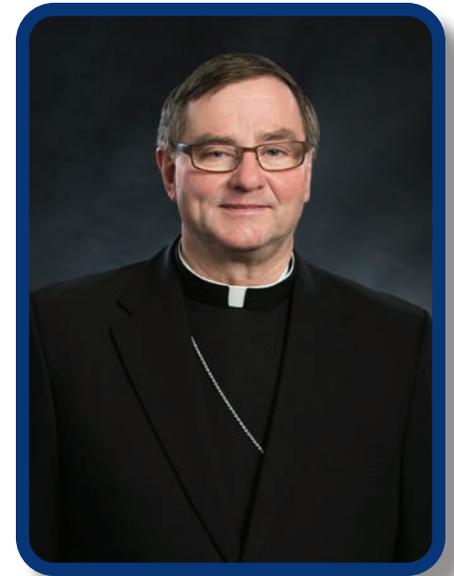


Photo courtesy of dan swanson photography

CATHOLIC CHARTIES BUREAU MEMBERSHIP

Bishop James Powers,
President
(center)

Fr. James Tobolski,
Vice President
(left)

Alan Rock,
Secretary/Treasurer
(right)



Photo courtesy of dan swanson photography



Photo courtesy of dan swanson photography

Dear Friends,

All of us at Catholic Charities Bureau understand the importance of legacy – of building a solid foundation for the next generation. We draw on more than a century of expertise to help our programs and services succeed today, so that those we serve can continue to thrive tomorrow. We understand that the decisions we make today are shaping the future. We want to be the pebble in the pond that creates the ripple that allows good to abound all around us.

In 2019 our continued progress has been made possible through the efforts of many. We are sincerely appreciative of Bishop Powers, the Membership, our community supporters, pastors, volunteers, employees and benefactors. We can share the satisfaction of knowing that we have enabled individuals and families throughout our northern service area to have a better life.

We appreciate your confidence and support, as we continue to sustain our legacy by providing help and creating hope in the Diocese of Superior.

Terry Jacobson

Chairperson, Board of Directors

Alan Rock

Executive Director

CATHOLIC CHARTIES BUREAU 2019

BOARD OF DIRECTORS

Front Row Left to Right: **Kyle Torvinen, Lake Nebagamon;**

Terry Jacobson, Board Chair, Superior;

Larry Wojchik, Vice Chair, Clear Lake.

Back Row Left to Right: **Bluette Puchner, Webster;**

Sherry Mattson, Superior;

Jeff Cummings, Reedsville;

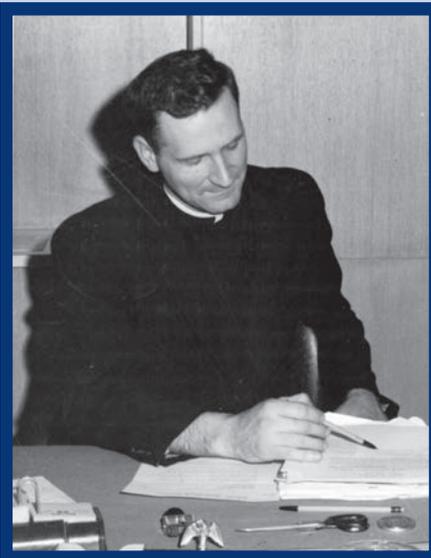
Dawn Staples, Superior;

John Huebscher, Madison.



Photo courtesy of dan swanson photography

We Mourn the Passing of Monsignor Philip Heslin



Reverend Monsignor Philip Joseph Heslin was born on January 9, 1932. He was ordained as a priest in 1957 and assigned to Superior, WI where he remained until his death on December 13, 2019. His life of service was one of diligence marked by a long list of successes that were instrumental

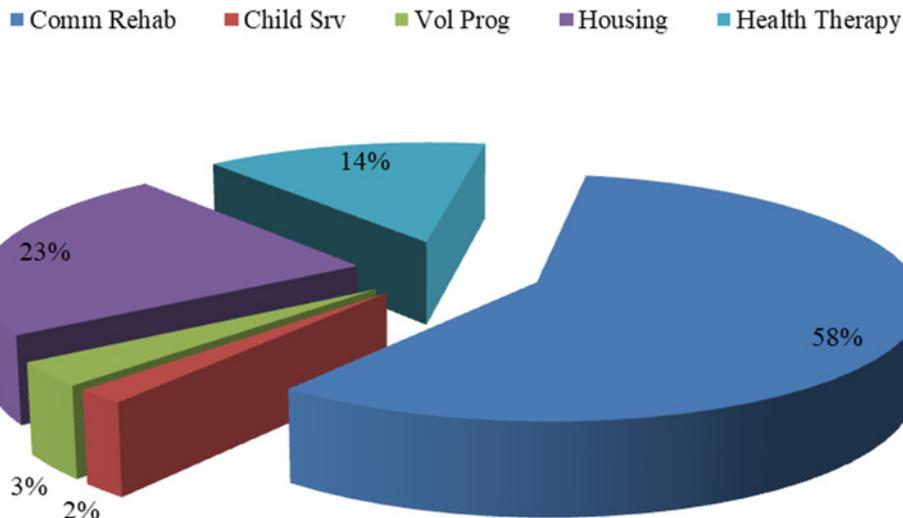
in bringing relief and opportunities to vulnerable people living throughout the Diocese of Superior and beyond. His commitment to the mission of the Diocese of Superior and of Catholic Charities Bureau has woven a tapestry of compassionate services which act as a sign of the charity of Christ. Monsignor Heslin stressed the role of ecumenicalism and emphasized that services be significant in quantity and quality. All who worked with him witnessed his optimism, his unwavering support, and his enduring commitment to build environments of human dignity. He was the driving force behind Catholic Charities Bureau for many decades. The reputation enjoyed by Catholic Charities Bureau is owed to the kindness and professionalism exemplified by Monsignor Heslin in his everyday life. His accomplishments have inspired all of us.



Catholic Charities Bureau has had three (3) Executive Directors since it formed in 1964, and incorporated in 1968. Monsignor Heslin (center) was the first, Brian Soland (left) was second, serving from 1987—2012, and Alan Rock, (right) is the current Executive Director.

*When we become
mindful of our actions,
there's a ripple effect.
We inspire others to
do the same.*

Catholic Charities Bureau 2019 projected operations by element \$26,690,980/ 882 Employed



MISSION OF CATHOLIC CHARITIES BUREAU

under the pastoral leadership of our Diocesan Bishop:

- To carry on the redeeming work of our Lord by reflecting gospel values and the moral teaching of the church.
- To meet the critical needs and issues of our society through the use of our gifts and resources by mobilizing the Christian community in partnership with private and public enterprise.
- To collaborate with all people of goodwill to alleviate human suffering by sponsoring direct service programs for the poor, the disadvantaged, the disabled, the elderly and children with special needs.
- To create an environment of human dignity based on justice, mutual respect, understanding and trust. We profess the dignity of each person as a creation of God. This truth becomes the foundation of our great respect and love of each individual.
- To translate our mission and vision into goals, commitments and action.



Joe Wacek, Director*
Diversified Services
Center
Siren &
Barron County
Developmental
Services
Barron



Jenny Felty, Director
Headwaters
Rhinelander



Mark Kroll, Director*
Challenge Center
Superior



Amber Fallos, Director
Black River Industries
Medford



Judy Brekke, Director
Hudson Community
Children's Center
Hudson



Catholic Charities Bureau Executive Committee:*
Clint Thursby, Chief Financial Officer
Alan Rock, Executive Director
Gary Valley, Director of Housing

**Photo courtesy of dan swanson photography*



Greg Leiviska,
Administrator
Dove Home Health
Professionals
Superior

Catholic Charities Bureau Cabinet

Children

One of the first Catholic Charities Bureau programs, Hudson Community Children's Center was established in October 1969. It is one of the longest tenured state licensed children's care programs in the state. In fact, it has been serving children so long; three generations of the same family have attended the Center.

Curriculum includes a wide variety of activities to nurture the physical, emotional, social and cognitive development of each child. A daily nutritional program approved by the Wisconsin Department of Public Instruction offers breakfast, noon lunch, and an afternoon snack. The Children's Center is also a 4-K site with afternoon wrap around care.

Pictured at left are Stan Sias, wife Kelly, and sons Tyler and Dylan who donated this play structure to the Center in the fall of 2018. Tyler and Dylan attended the Center when they were younger. Stan served on the Board from 2013 to 2019 and as the Board president from January 2017 to January 2019. Judy Brekke, Director of HCCC, is left of the slide.



Hudson

Community Children's Center





CCB Housing Management

Creating homes by bringing safe, affordable housing opportunities to seniors, families and persons with disabilities

■ Catholic Charities, Inc - Diocese of Superior



Photo courtesy of Christy Sainburg

Housing Staff:

Front Row:

Bonnie Brunner, Medford; Mark Adamak, Rice Lake; Donna Strand, Superior; Teri Obermier, Wisconsin Rapids; and Amanda Cooksey, Superior.

Back Row:

Christy Sainburg, Chetek; Gary Valley, Housing Director; Amber Krouze, Rhinelander; and Laurie Kramka, Superior.



Gary Valley, Director of Housing, and Donna Strand, a Certified Occupancy Specialist, enjoy the annual picnic. Combined, these two have served at Catholic Charities for 60 years!!! Ms. Strand has been serving in housing at Catholic Charities Bureau for 39 years!!! That's many, many picnics!!



A Mexican theme was touted at the Tenant Appreciation picnic in Superior last August. Great food, Bingo, prizes, and music with a DJ were enjoyed on a windy, sunny, fun-filled day!



Erica Backstrom, Mediator, Attorney, and Program Director of the Conflict Resolution Center, shares helpful suggestions for resolving differences among tenants of Phoenix Villa in Superior, WI. The presentation was offered as a part of the Twin Ports Elder Abuse Awareness and Prevention Program.

Be the pebble in the pond that creates the ripples for change.

Housing

Since 1980 Catholic Charities Bureau has established and operated a network of independent-living, rent subsidized residential apartments for income-eligible seniors, those with specific disabilities, and families.

Apartments and buildings are well situated, affordable, safe, and managed by people who share our vision for service and accountability to residents.

- All utilities, secured access
- On-site laundry facilities
- Furnished community rooms
- Inside mail delivery
- Off-street parking
- All appliances
- Emergency lighting and fire alarms



Jeanette Ingles has a beautiful garden at the Centennial Apartments in Medford every summer!

The theme was “Red, White, and Blue” at the annual Tenant Appreciation picnic this last August in Medford. Tenants were encouraged to show their patriotism and/or military background.

L to R: Dorothy Franz, Vivian Kreamsreiter, and Mary Laher obviously joined in the festivities!

Also, the Annual Flower Pot Festival was again judged by the Board of Centennial Apartments.

Awards were also given at the picnic for the winners of the annual “Snow Be Gone” contest.

An annual community-wide Garage Sale is held each spring.



CCB Housing Management

Creating homes by bringing safe, affordable housing opportunities to seniors, families and persons with disabilities

■ Catholic Charities, Inc. - Diocese of Superior

Catholic Charities Bureau offers a total of 624 housing units in 24 communities across northern Wisconsin

- ◆ 106 units for people with developmental disabilities
- ◆ 64 units for people with chronic mental illness
- ◆ 30 units for all disabilities
- ◆ 275 units for Seniors
- ◆ 141 units for Seniors and/or Disabilities
- ◆ 8 units of family living

661 individuals were served in 2019



DIRECT SERVICES TO PERSONS WITH DISABILITIES



Danette Holtman, Administrative Assistant, welcomes shoppers at BRI's new bakery case full of gourmet goodies. The Store opened in 2018 selling everyday cooking spices. In May 2019 goods were expanded to offer the community fresh baked goods! Orders welcomed!



Peterson Concrete and the Peterson families believe in the mission of BRI and are proud to be a part of their ongoing contribution to the Medford community.

Catholic Charities Bureau operates five affiliate agencies providing services to persons with disabilities. The agencies' programs are operated in close collaboration with county Departments of Health and Family Services and offer employment training, community living, and residential programs.



Photo courtesy of Jonathan Richie, of the Burnett County Sentinel.

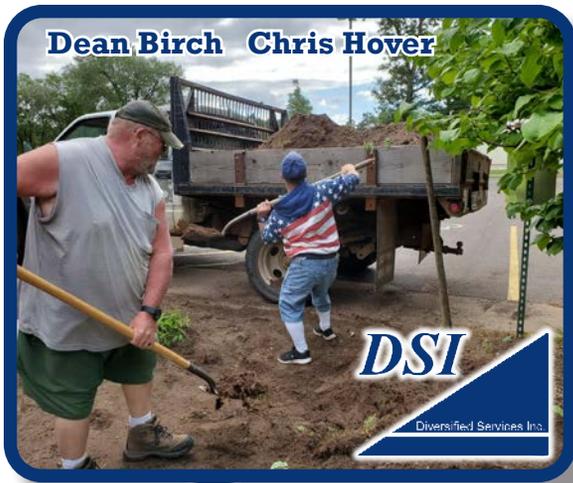
James Smith is in charge of folding/building cardboard boxes that hold completed brass couplings. His is one of many jobs on the DSI 8,000 square foot production floor.



Headwaters, Inc.
Empowering Lives



Danny Damico enjoying the new wheelchair accessible swing, part of an entire swing set, built by an engineer instructor from Wisconsin Indianhead Technical College in Barron for use by BCDSI participants.



Catholic Charities Bureau program participants receive services and give back to their communities through a wide variety of volunteer projects.

In Siren this past summer, program participants of **Diversified Services** volunteered for a landscape project at a local church (upper left) and cleaning a local pet store (upper right). They also volunteer at the Humane Society, a local thrift store, cleaning a local church, and filling backpacks with food at a local school for kids to take home over the weekend.



Good begets more good.

At **Challenge Center** in Superior, participants of Day Services and the Recreation programs visit the Humane Society of Douglas County gifting time and attention one-on-one with cats and dogs (middle left). Participants also volunteer at the YMCA, the Salvation Army, cleaning at a local church, and have adopted a local park to keep it clean. This last year volunteers were one of the sponsors for Boo At the Zoo in Duluth, MN.

Volunteering not only helps the non-profit, it also helps the volunteers make connections and gain work skills.

At **Headwaters** in Rhinelander many of the Community Based Day Service small groups supported the local Food Pantry (bottom left), the Northwoods Alliance for Temporary Housing, the Three Lakes Community Garden (bottom right), and Art Start in Rhinelander.



Participants of **Barron County Development Services** volunteer at the Barron Senior Center socializing and cleaning, the Barron Fire Department with cleaning and special projects, the Humane Society, the Western Indianhead Technical College cosmetology department, and cutting rags for St. Vincent de Paul.



In Medford, **Black River Industries** participants volunteer at the Medford Police Department washing vehicles. They are also serving their community at the local food pantry, the hospital, DMV, Humane Society, and a local business, Peterson Concrete.

Home Health Care



Dove Home Health Professionals is a home care agency whose main priority is their clients. Dove offers a wide range of services with the goal of enhancing and protecting quality of life by providing quality home health care with professional and compassionate staff. Dove Home Health Professional services include Skilled Nursing, Physical Therapy, Occupational Therapy, Home Health Aides, Respite Care, Home Making, Meal Preparations, and Specialty Services.



Volunteers



Clara Komatz (right) is congratulated by Sue Eihresmann (left) of the RSVP– Superior Advisory Council. Ms. Komatz was awarded the Lucille LaGesse Sprit Angel Award. Clara was with the RSVP program in Superior from March 2006 to June 2109. Her total volunteer hours as of December 2018 were 7,617!! Clara volunteers at Essentia Hospital in Superior and has served as a cashier, in the Koffee Knook, as a patient care escort, a staff assistant, and at the Volunteer Directors Office.

The Lucille LaGesse Spirit Angel Award began in 2010 to honor Lucille, a long time RSVP volunteer and Catholic Charities Bureau volunteer. The Award was given each spring to volunteers representing Lucille's dedication and gentle spirit.



Foster Grandparents have their picture taken at their Recognition Event held in June 2019. Foster Grandparents are role models, mentors, and friends to children with exceptional needs. The program provides a way for volunteers age 55 and over to stay active by serving children and youth in their communities.



RSVP

Lead with Experience



FOSTER GRANDPARENTS

Share Today. Shape Tomorrow.

Catholic Charities Bureau sponsorship of the RSVP and FGP programs ended on June 30, 2019, but our prayers continue to support all the volunteers. Catholic Charities Bureau cherishes the many relationships and partnerships that have been built through the Foster Grandparent Program and Retired Senior Volunteer Programs over the last 45 years. We want to express our deep gratitude and congratulations to the many individuals that have impacted the lives of thousands of people throughout the communities in northern Wisconsin and northeastern Minnesota.





Joanne Peterson, left, flew from California to be a part of the CCI 50th Anniversary festivities last May. She worked as the Work Activities Director during her 12 years and was the first staff to lead the CCI group homes in 1996. Mary McKenzie, right, was integral to CCI programming and services during her nearly three decades of service to CCI. McKenzie Manor, which was purchased in 1999, was named in her honor.



Kelly Peterson, Residential Director since 2008, celebrates with Jason Johnson who was recognized for 15 years of service to CCI.



CCI photos courtesy of Heidi Beale

Celebrating 50 Years

This team of three was responsible for the serving food at the Headwaters 50th Anniversary Open House In October. L to R: Sue Konz, HR Assistant, Carol Anne Matthies, participant, and Sandy Maglish, Business Manager.



Bob Link, former employee, gives a congratulatory hug to Phyliss Kerefski



Marie Anderson (seated) enjoying the festivities with Kristen Bovee (right), Residential Team Leader and CPI Certified Senior Level Instructor. A wonderful program and delicious buffet dinner was enjoyed by over 350 in attendance.

Tia Poverud, honored for 5 years of services at CCI, shares in the joy of Joseph Swanson receiving a certificate that states: "Mr. Swanson exemplifies what can be achieved when a person puts his heart into the pursuit of his goals"



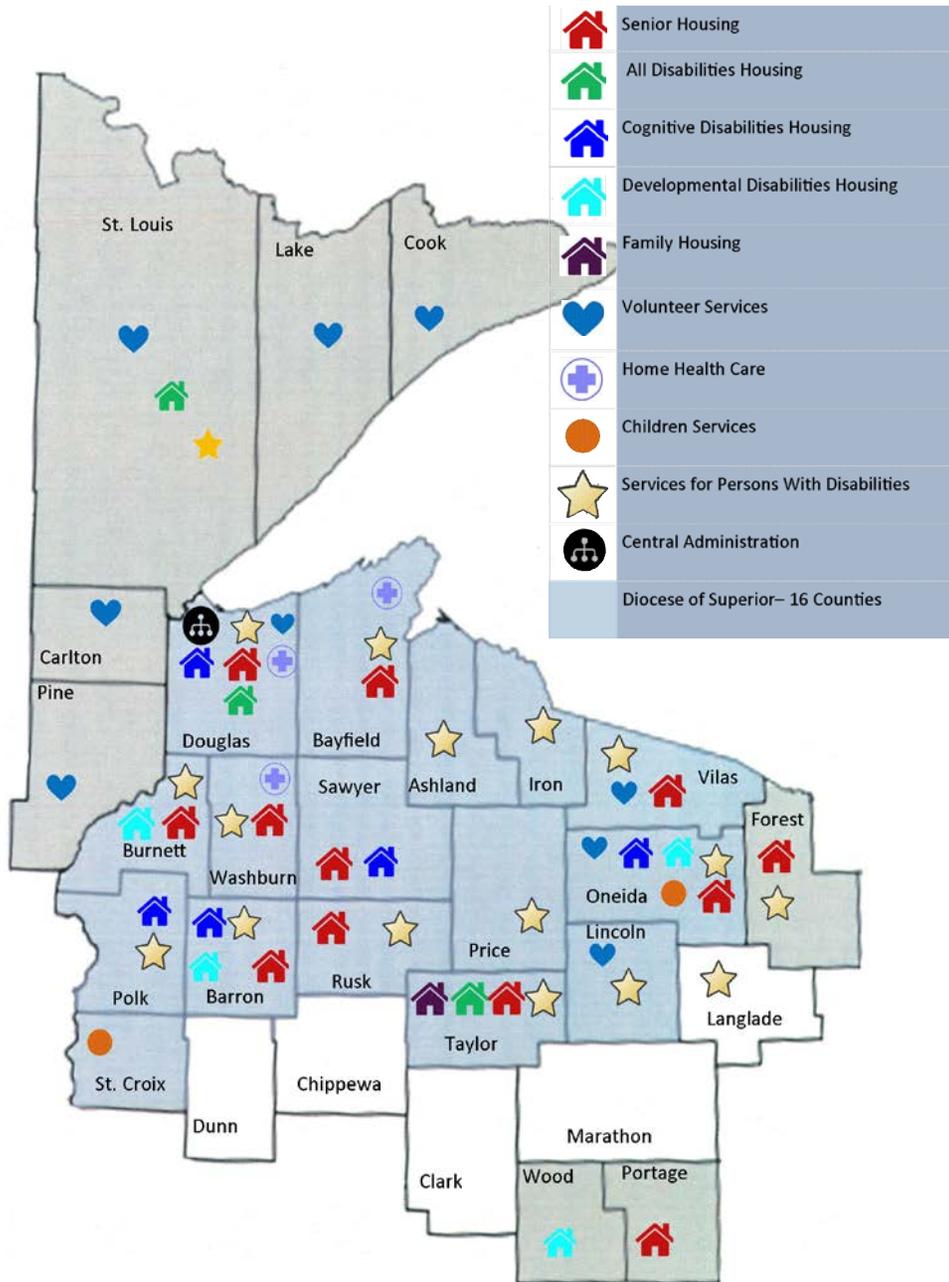
Left: Group tours were offered at the Open House. John Ehlinger, a participant who recently started a job at Kwik Trip, talked about his new employment responsibilities. He is seated next to a board with logos from many of the community employers that Headwater's has worked with over the last five years.



Headwaters, Inc.

Empowering Lives

2019 Services Provided by Catholic Charities Bureau



CATHOLIC CHARITIES BUREAU STATEMENT OF PHILOSOPHY

Catholic Charities has since 1917 been providing services to the poor and disadvantaged as an expression of the social ministry of the Catholic Church in the Diocese of Superior.

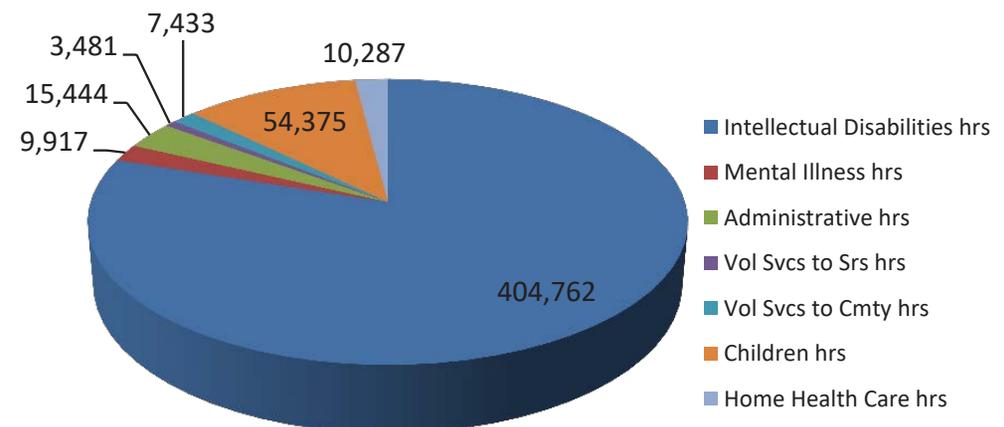
Accordingly, the purpose of the Catholic Charities Bureau is to be an effective sign of the charity of Christ. To this end, Catholic Charities:

Provides services that are significant in quantity and quality.

Assures an Ecumenical orientation exists in that no distinctions are made by race, sex, or religion in reference to clients served, staff employed and boards appointed.

Avoids unnecessary duplication of services already adequately provided by governmental or public organizations and other private agencies. Our programs are intended to complement the efforts of others.

Catholic Charities Bureau 2019 Service Hours



Central Administration Superior 715-394-6617

HOME HEALTH CARE

Dove Home Health Professionals Superior 715-392-3133

SERVICES TO FAMILIES

Eastwood Apartments Medford 715-748-6962
 Lead Free Douglas County 2010 Superior 715-394-6617

SERVICES FOR CHILDREN

Hudson Community Hudson 715-386-5912
 Children's Center

SENIOR HOUSING

Acorn Apartments Crandon 715-369-2550
 Acorn Apartments Minong 715-236-2366
 Bashara Apartments Solon Springs 715-392-3447
 Brule Valley Apartments Brule 715-392-3447
 Boulder Pines Apartments Boulder Junction 715-385-0282
 Cedar Park Estates Minocqua 715-369-2550
 Centennial Apartments Medford 715-748-6962
 Evergreen Apartments Chetek 715-925-2015
 Evergreen Apartments Shell Lake 715-236-2366
 Gateway Pines Apartments Land O'Lakes 715-369-2550
 Lilac Grove Apartments Siren 715-925-2015
 Main Creek Villa Conrath 715-748-6962
 Maywood Apartments Plover 715-421-0080
 Northwoods I Apartments Phelps 715-369-2550
 Phoenix Villa Superior 715-392-3447
 Phoenix Villa of Iron River Iron River 715-392-3447
 Phoenix Villa of Lake Nebagamon Lake Nebagamon 715-392-3447
 Phoenix Villa of Rhinelander Rhinelander 715-369-2550
 Winterhaven Apartments Winter 715-236-2366



*Catholic Charities
Bureau*

SERVICES FOR PEOPLE WITH DISABILITIES

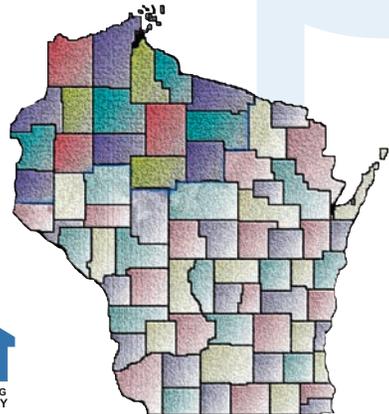
Acorn Apartments	Wisconsin Rapids	715-421-0080
Apple River Apartments	Amery	715-925-2015
Barc Lane Apartments	Chetek	715-925-2015
Barron County Developmental Services	Barron	715-537-5341
Bashara Apartments	Solon Springs	715-392-3447
Billings Park Group Home	Superior	715-394-2771
Black River Industries	Medford	715-748-2950
Blue Valley Apartments	Rice Lake	715-236-2366
Brule Valley Apartments	Brule	715-392-3447
Boulder Pines Apartments	Boulder Junction	715-385-0282
Cedar Park Estates	Minocqua	715-369-2550
Centennial Apartments	Medford	715-748-6962
Challenge Center	Superior	715-394-2771
Co-op Apartments Group Home	Superior	715-394-2771
Cypress Group Home	Superior	715-394-2771
Deerhaven Group Home	Superior	715-394-2771
Diversified Services	Siren	715-349-5724
East End Group Home	Superior	715-394-2771
Elmwood Apartments	Superior	715-392-3447
Evergreen Apartments	Rhinelanders	715-369-2550
Evergreen Apartments	Siren	715-925-2015
Gateway Pines Apartments	Land O'Lakes	715-369-2550
Harborview Group Home	Superior	715-394-2771
Headwaters	Rhinelanders	715-369-1337
Maywood Apartments	Medford	715-748-6962
McKenzie Manor	Superior	715-394-2771
Missouri Garden Apartments	Superior	715-394-2771
Mountain View Group Home	Superior	715-394-2771
Northfield Apartments	Duluth	715-392-3447
Northwoods I Apartments	Phelps	715-369-2550
Oakwood Apartments	Superior	715-392-3447
Phoenix Villa of Hayward	Hayward	715-236-2366
Phoenix Villa North	Rice Lake	715-236-2366
Sumac Trail Apartments	Rhinelanders	715-369-2550
Westbay Apartments	Superior	715-392-3447
Winterhaven Apartments	Winter	715-236-2366
Woodview Group Home	Superior	715-394-2771

CATHOLIC CHARITIES BUREAU, INC.

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 1-888-831-8446
 Fax (715) 394-5951

Tele communicators may reach us using the
 7-1-1 WI Relay System.

E-mail: bosterlund@ccbsuperior.org
 Web page: www.ccbsuperior.org



SENIOR & VOLUNTEER PROGRAMS

Volunteer Services Department	Superior	Sponsorship
Foster Grandparent Program	Superior	ended 6/30/19
Retired Senior Volunteer Program	Superior	
Open Your Heart to Haiti	Rhinelanders	Sponsorship
Retired Senior Volunteer Program	Rhinelanders	ended 6/30/19